

Confidentiality of Personal Information

Your personal information (name, address, phone, email, exam score(s)) will not be made accessible to anyone, for any reason, barring a conduct violation requiring legal intervention as determined by the CB and law enforcement officials.

Anyone may inquire if an exam candidate has passed the CB CPT Exam, but no other information will be given. Whether or not an exam candidate has passed the exam is public information for the purpose of protecting those who would seek the services of a qualified, competent certified personal trainer.

Personal Information Security

All exam candidate information is kept in a SQL Server 2008 R2 database that is housed in a data center in Kentucky.

This database is behind a firewall and is not directly accessible from the internet.

No staff (other than developers) have direct access to the data.

User access to personal information is by a SSL-secured, password controlled web application. At no time can any user see anything other than their own personal details.

PTA Global staff have access to an administration application that is password secured. Only administration staff can see all student information and exam results.

All access points are video recorded and archived for one year

Security glass, reinforced door frames, walls and ceilings at all entry points

Very few data centers are designed with this extra measure of safety.